

Report to the Environment and Community Panel

Members' Feedback from Outside Bodies/Partnerships 2017/2018

Name of Organisation/Outside Body	Norfolk Health Overview and Scrutiny Committee
Name of appointed representative/s	Cllr Sue Fraser
Number of meetings held	From April 2017 – March 2018 8 meetings
Number of meetings attended	Cllr Fraser was appointed in July 2017, since then 6 meetings have been held. Cllr Fraser attended 5
Brief summary of key decisions discussed	<p>20/7/17 - Waiting times for Children's Mental Health Services in Norfolk</p> <p>Agreed to write to:-</p> <ul style="list-style-type: none">(a) The Secretary of State for Health expressing the opinion that:-<ul style="list-style-type: none">i. uplift funding for Local Transformation Plans (LTP) for children's mental health services should be ring-fencedii. the national target of at least 35% of children with diagnosable mental health conditions accessing local NHS-funded community services by 2020/21 sets the target too low.(b) The five CCGs in Norfolk seeking information on the amount of LTP uplift funding allocated to them for the current year and how this money is being spent. <p>Agreed that Children's Services Committee should take forward regular monitoring of the Local Transformation Plan for children's mental health services, in line with the recommendation of Children's Services Committee Task & Finish Group on Children's Emotional Wellbeing and Mental Health, which was previously endorsed by NHOSC on 6 April 2017:-</p> <p>'That the Local Transformation Plan be scrutinised on a regular basis by Children's Services Committee in order to ensure it is delivering for the children and young people of Norfolk'.</p>

26/10/17 – Norfolk and Waveney STP – progress update

Requested that Members of NHOSC and other county councillors be informed of the details of the engagement events being run with Healthwatch Norfolk towards the end of 2017, to encourage attendance.

26/10/17 – Ambulance response times & turnaround times in Norfolk

Asked EEAST to consider involving service users in a workshop currently being arranged on the conveyance of mental health patients to hospital & other facilities.

Asked NN CCG to ensure that the outstanding FoI requests from Cromer Town Council regarding fine monies relating to EEAST and Norfolk & Norwich Hospital under the former financial penalties regime receive a response.

7/12/17 – Norfolk and Suffolk NHS Foundation Trust – mental health services in Norfolk

Agreed the following comments and recommendations to NSFT and the CCGs:-

NSFT overall approach to improvement

Comments:-

- (a) NHOSC welcomes NSFT's approach to encouraging feedback from frontline staff.

Recommendations:-

1. NSFT should ensure that service user participation in NSFT's improvement is genuine co-production, with the broadest range of service users possible and should monitor whether the service user participation is representative of the service user population as a whole.
2. NSFT should give clear, easy to understand feedback to all service users about what service changes or developments have taken place as a result of their feedback, along with information on how to escalate concerns if the feedback is not acted on without reasonable explanation.

Availability of beds and out of trust / out of area placements

3. NSFT should give NHOSC a more detailed account to provide assurance of its oversight of the service received by patients in out-sourced beds.

4. The CCGs should provide funding to enable NSFT to open 15 adult acute beds at Yare Ward, Hellesdon Hospital.

Staffing

5. NSFT should consider use of retention bonuses rewarding length of service and special responsibility payments for hard to recruit areas.
6. NSFT should consider the business case for 'return to practice' incentives for:-
 - i) Those who are out of service that still have valid professional registration
 - ii) Those whose professional registration has lapsed
7. NSFT and the CCGs should liaise with all the Local Housing Authorities in Norfolk to identify housing opportunities available for incoming staff.

Future commissioning strategy and funding

8. The CCGs should develop a formula for funding that takes into account increases in referrals to secondary mental health care and demographic variation.

NHOSC Members invited to visit the mental health services to learn more about progress.

11/01/18 – Delayed discharges / transfers of care – the District Direct pilot

Commented:-

- on the evidence so far continuation of District Direct appeared to be desirable
- robust evaluation of the cost effectiveness of the pilot would be necessary to make the business case for it becoming a core service and extending to 7 day working with a focus on A&E as well as on hospital wards.
- the evaluation should include examples of effective practice in certain District Council areas, which others may wish to implement.

22/02/18 – Physical health checks for adults with learning disabilities

Recommended to the CCGs:-

- That the local target for percentage of patients on the GP Learning Disability register who receive a health check should

	<p>be 100% of those eligible.</p> <p>Agreed to:-</p> <ul style="list-style-type: none"> • Write to NHS England (with a copy to the Secretary of State for Health) to:- <ul style="list-style-type: none"> ○ seek an explanation of the rationale for setting the national target of patients on the GP Learning Disability register who receive a health check at just 50% ○ express the opinion that the national target should be 100%.
<p>Implications for the Borough Council (if any)</p>	<p>Influence on local health services</p>
<p>Any other information you would like to report</p>	